

## Frazier Scholars Program Expectations

Welcome to our program! Our mission is to provide opportunities and resources to help our scholars overcome challenges, graduate from college with professional skills and networks, and confidently launch promising careers in business. To ensure that you get the most out of being a part of Frazier Scholars, we've outlined Program Expectations—for us and for you.

### What you can expect from Frazier Scholars staff...

- **Commitment:** We are deeply committed to your success. We help you achieve your career aspirations. We are your advocates when it comes to landing promising jobs.
- **Co-Develop Career Support Plan:** We tailor our support based on your interests and needs, and we will provide you with skills and resources to achieve your career goals.
- **Coach:** We help you develop a job search strategy which includes activities such as resumé and LinkedIn profile support, interview prep, and developing personal branding.
- **Connect:** We help you build and expand your professional networks by connecting you with industry experts because we know the value of social capital and how it serves as the “hidden currency” in the hiring process and in opportunities for advancement.
- **Communicate:** We provide ongoing support and encouragement as you navigate college and launch your career through frequent check-ins, meetings, and coaching sessions. We are reachable by email during regular “business hours” and will respond within 24 hours. We will respond to calls and text messages in situations that require immediate attention.
- **Confidentiality:** Protecting the privacy of our scholars is a top priority and thus we are committed to maintaining confidentiality. Please see our privacy policy for more details.

### What we expect from YOU as a member of Frazier Scholars...

- **Participate:** We expect scholars to take advantage of the support services and resources offered.
  - **Meet with Frazier Scholars staff at least once a quarter**, either in-person or via Zoom. (Use <https://calendly.com/nicole-esf/1-hour-in-person-meeting> to schedule). If you request a mentor, you will meet with your mentor monthly.
  - **Attend Frazier Scholars quarterly group events** to get to know other scholars in a casual setting, build community, and hold one another accountable.
- **Professionalism:** We expect our scholars to arrive (or login) on time for informational interviews, meetings, events, etc. When introduced to professionals in our network via email, respond within 48 hours. Wear appropriate business attire when meeting with professionals in person.
- **Communicate:** Maintain regular communication with staff. When asked to complete a program survey, job search status form, Doodle poll, or check-in email, do so within 48 hours. Communicate with us via email and only text when immediate assistance is required. Respecting each other’s time is vital. If you are running late or need to change plans, let us (or the professional) know as soon as possible.